Private Duty Nursing Claim Predetermination Submission Guidelines

Before Manulife will be able to consider your request for Private Duty Nursing, you must first provide all of the following details:

An Assessment from your Provincial Home Care Agency is required:
If the province you live in provides Home Care funding and is providing services to this patient, Manulife Financial requires a detailed description of the services that Provincial Home care provides to this patient, including the number of hours for each service.

If the Provincial Home care program is NOT providing services to this patient, you must submit a copy of the Home Care assessment to Manulife. This document must explain why Home Care is not providing nursing or assistance services to this patient.

If there is no provincial funding in your province of residence for Home Care, this information is not required.

and are used by it and its affiliates including Manulife Financial Corporation.